Job description

Regional Programme Officer - South Asia













Report to: Regional Director-South Asia

Work station: Dhaka.

Working hours: Full time (05 days a week with minimum

37.5 hours per week)

Salary & benefits: Attractive salary package with

admissible benefits



Accountability



Key Responsibilities:

1. Planning, Monitoring, Evaluation and Reporting (PMER) using the Project Centre (PC) System

South Asia regional PMER lead

- Be the lead point of contact and accountable for managing all the PMER related work for the region
- Be cognisant about the successes and challenges Country Programmes experience and provide, or help identify solutions

PMER Knowledge sharing

- Maintain updated personal knowledge related to global PMER and PC developments, and attend online training 'webinars' regularly
- Proactively contribute to improvements into global or regional PMER processes
- Coordinate the quarterly regional PMER learning and sharing group as per annual reporting cycle.
- Coordinate PMER learning support for the region, with input from the Regional Technical Advisor and the global technical Programme Support Unit (PSU)

Project Centre online programme management and reporting system

- Ensure good data quality in PC by reviewing CP data and following up with CPs, Regional Programme and Technical Managers as appropriate
- Support CPs to use the platform, identify knowledge gaps, help provide support and solutions

Annual programme management and reporting cycle and related processes

- Coordinate team planning and reporting processes, liaise with the Programme Support Unit and CPs to ensure efficient PMER processes.
- Coordinate quality assurance to South Asia Region to ensure the deliverables of each quarter as per the annual planning and reporting cycle.
- Contribute to the development, review and writing of regional and country programme plans and reports in alignment with WaterAid's PMER framework

Project Management

 Provide ad hoc planning, report writing and compliance with donor reporting when required.

Finance Management



- Provide ad hoc support to project funding plans and proposals for both CPs and
- the region, in liaison with the Regional Funding Manager, CPs and fundraising
- Support budget and expenditure tracking for the Regional Team
- Troubleshoot and liaise with Finance on behalf of Regional Team members when required

2. Regional co-ordination and team support

- Support the planning and facilitation of regional meetings, workshops and events.
 Prepare and disseminate reports and communications materials
- Provide general administration support for the team
- Set up internet-based team meetings with WA colleagues across the region and federation (as required) share agendas and be responsible for note taking.

3. Knowledge management, learning and communications

- Be the point person for information on the South Asia programme and respond to or redirect internal information requests from other WaterAid staff
- Coordinate with PSU and the Communications team to ensure the provision and use of effective knowledge management and learning platforms for the region
- Lead the management of team shared documents and learning materials
- Upload documents and publications on relevant platforms (e.g. internal intranet sites including 'the Spring' and 'KnowledgeNet' and external websites including 'washmatters')

Essential

- Master's in Business Administration, Social Science, Development Studies, and Public Health or in relevant field.
- Demonstrable experience of managing programme and project planning, logframe design, progress monitoring and reporting
- Demonstrable, practical experience of financial planning, budgeting and monitoring
- Strong experience of working in the development sector with a sound understanding of people centred development and human rights based approach.
- Strong communication skills including oral, written and audio-visual skills including the production of communications materials for different audiences
- Strong IT and digital capability.
- Ability to provide effective support and to collaborate and coordinate remotely with multi-cultural teams, with cross cultural sensitivity, diplomacy and tact.
- Excellent time management and ability to prioritize multiple competing tasks,

- ability to work across different time zones.
- Flexible and approachable, yet organised and assertive; able to hold others to account for their tasks
- Self-driven and ability to work independently or with minimum supervision
- Ability to undertake occasional travel in the region and elsewhere
- Fully committed to WaterAid's vision, mission and values and a way of working that demonstrates this, with the ability to communicate this enthusiasm to others.

Desirable

- An understanding of WASH and international development issues in the South Asia region
- Experience of developing and implementing knowledge management processes and systems
- A team player with mutual trust and understanding in a mixed team
- Demonstrates gender and cultural awareness
- Capable to work under pressure, manage urgent and conflicting priorities and deadlines.



