

REQUEST FOR QUOTATIONS (RFQ)

Original Issue date: May 25, 2021

Amendment 1 Issue date: June 6, 2021

Revised Submission Deadline: June 13, 2021

Request No: RFQ-Bangladesh 2021/012

Selection of vendor for the provision of access and security control system services for DAI office in Dhaka, Bangladesh

<u>WARNING</u>: Prospective Offerors who have received this document from a source other than the LINK Project, should immediately contact <u>LINKBangladeshProcurement@dai.com</u> and provide their name and mailing address in order for amendments to the RFQ or other communications can be sent directly to them. Any prospective Offeror who fails to register their interest assumes complete responsibility in the event that they do not receive communications prior to the closing date. Any amendments to this solicitation will be issued and posted via email.



1. Synopsis of the Request for Quotation

DAI, implementer of the USAID funded Policy LINK, Bangladesh Agricultural Policy Activity and Digital Frontiers, Bangladesh Digital Agriculture Activity hereby invites qualified vendors to submit their quotations for the provision of **access and security control system services** for its office in Dhaka, Bangladesh.

1.	RFQ No.	RFQ-Bangladesh-2021/012 (Amendment 1)
2.	Issue Date	Original Issue Date: May 25, 2021
		A d 1 4 1 5 2024
		Amendment 1 Issue Date: June 6, 2021
3.	Title	Selection of vendors for the provision of access and security
		control system services for DAI office in Dhaka, Bangladesh.
4.	Issuing Office &	All bids must be submitted by email only to the following address:
	Email/Physical Address for	LINKBangladeshSubmissions@dai.com and include the reference
	Submission of Quotes	"RFQ-Bangladesh-2021/012-Company's name" in the subject
		line.
5.	Deadline for Receipt of	Quotes must be submitted no later than June 13, 2021 at 6pm,
	Quotes.	local time to LINKBangladeshSubmissions@dai.com.
6.	Point of Contact	Bidders may request clarification questions by email no later than
		June 9, 2021 at 6pm, local time. Clarification requests are
		received at: LINKBangladeshProcurement@dai.com
		Vendors interested in participating in a site visit to the DAI office
		to assist in preparing a quotation should contact
		LINKBangladeshProcurement@dai.com.
7.	Anticipated Award Type	DAI anticipates awarding a Purchase Order (PO) for the services
	,	mentioned above.
		Issuance of this RFQ in no way obligates DAI to award a
		subcontract or purchase order and Bidders will not be reimbursed
		for any costs associated with the preparation of their quote.
8.	Basis for Award	An award will be made to the responsible bidder whose bid is
		responsive to the terms of the RFQ and is most advantageous to
		DAI, considering price or/and other factors included in the RFQ.
		To be considered for award, bidders must meet the requirements
		identified in Section 12, "Determination of Responsibility". No
		discussions or negotiations are permitted with bidders, and
		therefore bidders shall submit their best and final price.

DAI conducts business under the strictest ethical standards to assure fairness in competition, reasonable prices and successful performance or delivery of quality goods and equipment. DAI does not tolerate corruption, bribery, collusion or conflicts of interest. Any requests for payment or favors by DAI employees should be reported as soon as possible to ethics@dai.com or by visiting www.dai.ethicspoint.com. Further, any attempts by an offeror or subcontractor to offer inducements to a DAI employee to influence a decision will not be tolerated and will be grounds for disqualification, termination and possible debarment. See provision No. 17 for more details.

2. Request for Quotation

9. General Instructions to Bidders	 All bids must be submitted by email only to the following address: LINKBangladeshSubmissions@dai.com and include the reference "RFQ-Bangladesh-2021/012-Company's name" in the subject line. Late offers will be rejected except under extraordinary circumstances at DAI's discretion. Vendors interested in participating in a site visit to the DAI office to assist in preparing a quotation should contact LINKBangladeshProcurement@dai.com. Bidders shall submit quotes electronically via this procurement email mentioned above. By submitting their quote, bidders fully understand that their quote must be valid for a period of 60 days. Bidders shall sign, date and stamp their quotation. Quotes must be submitted on Company's letterhead. Bidders shall complete Attachment C: Price Schedule template. Value Added Tax (VAT) if applicable shall be included on a separate line. Note that these services are eligible for VAT exemption under the DAI prime contract in Bangladesh. 					
10. Questions Regarding the	Each Bidder is responsible for reading very carefully and					
RFQ	understanding fully the terms and conditions of this RFQ. All					
	communications regarding this solicitation are to be made solely					
	through the Issuing Office and must be submitted via email or in writing delivered to the Issuing Office no later than the date					
	specified above. All questions received will be compiled and					
	answered in writing and distributed to all interested Bidders.					
11. Technical Specifications and	Please refer to Attachment A: Technical specifications and					
requirements for Technical	requirements					
Acceptability						
	In addition to meeting the scope of work listed above, offerors are					
	required to meet or exceed the significant non-cost factors listed					
	below:					
	1. Offeror must possess five (5) years of relevant in-country					
	experience.					

	2. The offer must be accompanied by a letter providing the
	company profile, professional capabilities and experiences.
	3. The offer must be accompanied by the company's service
	agreement template for DAI review.
	4. Offeror must have completed or have currently in progress
	provided such services for 3 organizations/companies at least (see
	Attachment D). The Offeror may include in its offer, the
	recommendation letter/good performance certificate he may have
	from other clients.
	5. Completed Pricing Schedule (see Attachment C – offerors may
	use their own template but must include all information as indicated in Attachment C).
12. Prohibited Technology	Bidders MUST NOT provide any goods and/or services that utilize telecommunications and video surveillance products from the following companies: Huawei Technologies Company, ZTE Corporation, Hytera Communications Corporation, Hangzhou Hikvision Digital Technology Company, or Dahua Technology Company, or any subsidiary or affiliate thereof, in compliance with FAR 52.204-25.
13. Determination of	DAI will not enter into any type of agreement with a vendor prior
Responsibility	 to ensuring the vendor's responsibility. When assessing a vendor's responsibility, the following factors are taken into consideration: Copy of certificate of incorporation/registration Evidence of a DUNS number (explained below and instructions contained in the Annex). The source, origin and nationality of the services are not from a Prohibited Country (explained below). Ability to comply with required or proposed delivery or performance schedules. Be qualified and eligible to perform work under applicable laws and regulations.
14. Geographic Code	 Under the authorized geographic code for its contract DAI may only procure goods and services from the following countries. Geographic Code 937: Goods and services from the United States, the cooperating country, and "Developing Countries" other than "Advanced Developing Countries: excluding prohibited countries. A list of the "Developing Countries" as well as "Advanced Developing Countries" can be found at: http://www.usaid.gov/policy/ads/300/310maa.pdf and http://www.usaid.gov/policy/ads/300/310mab.pdf respectively. DAI must verify the source, nationality and origin, of goods and
	services and ensure (to the fullest extent possible) that DAI does not procure any services from prohibited countries listed by the Office of Foreign Assets Control (OFAC) as sanctioned countries. The current list of countries under comprehensive

	 sanctions include: Cuba, Iran, North Korea, Sudan, and Syria. DAI is prohibited from facilitating any transaction by a third party if that transaction would be prohibited if performed by DAI. By submitting a quote in response to this RFQ, Bidders confirm that they are not violating the Source and Nationality requirements and that the services comply with the Geographic Code and the exclusions for prohibited countries.
15. Data Universal Numbering System (DUNS)	Under the two USAID cooperative agreements implemented by DAI in Bangladesh, any subcontracts/purchase orders with a value of \$25,000 and above are required to obtain a DUNS number prior to signing of the agreement. For those required to obtain a DUNS number, you may request
16. Compliance with Terms and Conditions	Attachment E: Instructions for Obtaining a DUNS Number. Bidder shall be aware of the general terms and conditions for an award resulting from this RFQ. The selected Bidder shall comply with all Representations and Certifications of Compliance listed in Attachment B.
17. Anti-Corruption and Anti-Bribery Policy and Reporting	 DAI conducts business under the strictest ethical standards to assure fairness in competition, reasonable prices and successful performance or delivery of quality goods and equipment. DAI does not tolerate the following acts of corruption: Any requests for a bribe, kickback, facilitation payment or gratuity in the form of payment, gift or special consideration by a DAI employee, Government official, or their representatives, to influence an award or approval decision. Any offer of a bribe, kickback, facilitation payment or gratuity in the form of payment, gift or special consideration by an offeror or subcontractor to influence an award or approval decision. Any fraud, such as mis-stating or withholding information to benefit the offeror or subcontractor. Any collusion or conflicts of interest in which a DAI employee, consultant, or representative has a business or personal relationship with a principal or owner of the offeror or
	subcontractor that may appear to unfairly favor the offeror or subcontractor. Subcontractors must also avoid collusion or conflicts of interest in their procurements from vendors. Any such relationship must be disclosed immediately to DAI management for review and appropriate action, including possible exclusion from award.

These acts of corruption are not tolerated and may result in serious consequences, including termination of the award and possible suspension and debarment by the U.S. Government, excluding the offeror or subcontractor from participating in future U.S. Government business.

Any attempted or actual corruption should be reported immediately by either the offeror, subcontractor or DAI staff to:

- Toll-free Ethics and Compliance Anonymous Hotline at (U.S.) +1-503-597-4328
- Hotline website www.DAI.ethicspoint.com, or
- Email to Ethics@DAI.com
- USAID's Office of the Inspector General Hotline at hotline@usaid.gov.

By signing this proposal, the offeror confirms adherence to this standard and ensures that no attempts shall be made to influence DAI or Government staff through bribes, gratuities, facilitation payments, kickbacks or fraud. The offeror also acknowledges that violation of this policy may result in termination, repayment of funds disallowed by the corrupt actions and possible suspension and debarment by the U.S. Government.

1.1 Attachment A: Technical specifications and requirements

I. Objective

DAI is seeking qualified service providers – reputable, professional security companies with excellent track record in provision of office security services -- to submit quotations to provide secure access control systems for the specified office space, supported by a detailed response system in the event of an incident.

Bidders are asked to carefully read the below instructions and specifications to ensure that their bids contain all the required information.

Note that DAI occupies two floors (4th and 6th) of the same office building and will thus require installation of two secure access control systems (1 per floor).

II. Scope of Work and other requirements

1. Description of the services requirements

> Essential Responsibilities of the Service Provider

- Install and maintain the CCTV and access and security control system regularly to ensure absolute working order;
- Provide 24/7 quick response force in the event of a security incident reported by the alarm system or staff members;
 - Please clarify how the alarm system will link into the police or the company's 'response force'. Include a description of how this will be managed and what the average response time is. If armed response is provided by the company, ensure proper licensing is shared.
 - o Describe your company's standard response in the event of security incident.
- Provide on-site and remote technical assistance when required to ensure the efficient operation of the system;

Schedule of services

- Provide remote monitoring of the office premises 24 hours and 7 days per day during the course of the purchase order.
 - Ensure the CCTV system enables monitoring by designated DAI staff members with training on proper access and use.

2. Technical requirements

#	Item description	Technical specifications
1	Office door access control	The vendor should provide two (2) door access control
	system equipment using RFID,	systems of up to 30 (15 regular users per floor) with the
	access code and fingerprint.	

		ability to use access code and card reader in two main
	Alarm system with outdoor mic,	entrance to the floors (4 th and 6 th).
	2 remote switch, emergency	,
	break point, SMS send	The equipment needs to have the following access functions
	capabilities device	Radio Frequency Identification (RFID), access code, and
		fingerprint
		Ability for receptionist to open the door from his/her
		desk.
		Provide 30 RFID cards for both floors.
		Inbuilt Emergency power backup in case of main power
		supply failure.
		Minimum card sensing range, card processing time not
		more than 1 second.
		Equipment that allows DAI to have the ability to
		activate, remotely deactivate, and verify the validity of
		the card.
		Exit reader interface
		Mountable on wall.
		PC based software should be communicated with
		multiple access control reader. It should generate
		various report including access granted, access denied,
		attempted entry, date and time.
		The alarm system should be installed on both the 4 th and 6 th
		floor relevant spaces. Alarms should be linked to a 24/7
		response force or to local police services with a description
		on process management.
		Warranty: 2 year
2	One-time Installation and	Installation and configuration of office door access control
	configuration cost for office door	system equipment. The service provider shall provide all
	access control system	necessary parts needed for the installation of the equipment
	equipment and alarm system	
3	Labor fees for the technical	Provision of technical support (maintenance & repairs) per
	support of office door access	call service. These charges will apply only per visit when
	control system equipment and	repairing or offering any other maintenance support.
	alarm system	These will be established after the warranty period.
4	CCTV surveillance system and	Total six (6) cameras, three (3) per floor
	compatible cameras	
		HD 1080P/ HD 720P video, HDCVI technology to support
		adequate signals to be transmitted over 1 coaxial cable
		simultaneously, i.e., video, audio*, data and power. Dual-
		way data transmission should allow the HDCVI camera to
		interact with the HCVR, such as sending control signal or
		triggering alarm.

		working temperature range of -40 °C to +60 °C (-40 °F to
		+140 °F), the camera to be designed for extreme
		temperature environments. Day night vision
		Progressive Scanning system
		IR distance not less than 20 meters
		2MP Camera (bullet type)
		DVR
		08 CH PENTA-BRID DVR (1080P)
		H.265+ video compression
		- Support up to 5 MP Camera
		- Penta – bird: Support HDCVI/ HDTVI/ AHD Analog
		& IP Camera
		- All Channel @ 1080P Recording
		- HDMI & VGA Out Put Up to 1080P
		- Support 1 HDD (Up to 10 TB)
		- Full Metal Casing
		Hard disk drive 4TB
		LED Monitor
		1000VA off line UPS
		Cat6 UTP 4 pairs Cable 305mtr/Box,
		Video with power balloon
		Power Adapter 2 Ah (water proofed)
5	Uninterruptible Power Supply	Total six (6) UPS, three (3) per floor
	(UPS)	
		On each floor, the vendor is requested to budget for three
		UPS for the a) camera/DVR equipment, b) electric lock, and
		c) alarm system.
		<u>Specifications:</u> (220V) Eaton 5S 700G - UPS - 420 Watt - 700
		VA - USB - (6) C13 output connector(s), 3yr warranty
		VA - 03b - (0) C13 output connector(3), 3yr warranty
		Substitutions are allowed. Any proposed substitutions must
		include the specific manufacturer's part number for the item
		and must be accompanied by the full specifications or a link
		to the specifications on the manufacturer's page.
6	Desktop Computer + Monitor for	Total two (2) Desktop Computers with Monitors, one (1) per
0	CCTV Monitoring	floor
	CCI V IVIOIIILOTIIIK	TIOOI
		Specifications for Desktop Computer: HP EliteDesk 800 G5
		Mini desktop - Core i7 9700T / 8 cores 2GHz-4.3GHz - RAM 8
		•
		GB - SSD 256 GB - NVMe, TLC - UHD Graphics 630 - GigE,
		802.11ax - WLAN: Bluetooth 5.0, 802.11a/b/g/n/ac/ax - Win
		10 Pro 64-bit - vPro - monitor: none - keyboard: US - Smart
		Buy
1		
		Specifications for Monitor: HP EliteDisplay E243 - LED monitor - 23.8" - 1920 x 1080 Full HD (1080p) - IPS - 250
1		

cd/m² - 1000:1 - 5 ms - HDMI, VGA, DisplayPort, 2xUSB3.0 - Smart Buy
Substitutions are allowed. Any proposed substitutions must include the specific manufacturer's part number for the item and must be accompanied by the full specifications or a link to the specifications on the manufacturer's page.

3. Responsibilities of the service provider

- Provide training support to the staff member for using the office door access control system equipment and alarm system;
- Provide administrative training and deliver admin password to access the control system;
- Provide any necessary guidance for the usage of the equipment.
- Provide training on the monitoring and use of CCTV system.

4. Site visit schedule

A site visit may be scheduled upon request, to the following address: Building Name: Evergreen Kamal, Plot 10, Road 90 (Level 4,6), Block NE(L), Gulshan-2, Dhaka 1212, Bangladesh. Please contact LINKBangladeshProcurement@dai.com to coordinate a site visit.

5. Estimated performance

The initial period of performance will be for 12 months, with an estimated start date of 01 July 2021 and an estimated completion date of 30 June 2022.

6. Contract template and renewal

DAI anticipates issuing a purchase order including one-time fees as well as a monthly rate for ongoing quick response services.

The services shall be renewed on a yearly basis upon successful performance.

DAI reserves the rights to terminate the purchase order in case of poor performance by the service provider. The purchase order renewal cannot exceed the duration of the DAI prime agreement with USAID.

7. Contract termination

Once executed, either party may terminate the anticipated service agreement by giving 14 (fourteen) days' notice. An equitable adjustment shall be negotiated between the parties for services rendered prior to termination of this agreement.

8. Equipment and installation testing

Before and after delivery and installation, DAI will ensure of the following:

- All equipment and accessories are delivered in good condition;
- All equipment and accessories delivered are new;
- All items meet the technical specifications of the Purchase order;
- Real-life operating test of the equipment delivered and installation made.

9. Additional Service Terms and Conditions

Service covered:

- Telephone assistance;
- Remote service or remote maintenance;
- On-site intervention;
- Software updates;
- Initialize and setting new user RFID cards;
- Installation & commissioning;
- Any other relevant services.
- Place of services: Assistance may take place by telephone or other means of remote intervention or on DAI premises by the service provider technician who will be on site as soon as possible.
- ➤ **Terms of services:** The services will be carried out by remote assistance or on site. Telephone and email support 24/7 and on-site interventions will be made within five (5) hours maximum after sending a request to the service provider.
- ➤ **Dedicated contract monitoring (point of contact):** The service provider must appoint a person responsible for monitoring the contract to ensure the smooth running of the maintenance program and coordination with the service provider.

10. Payment terms

Monthly services

The service provider will be paid in full for the major installation work and subsequent recurrent costs upon submission of invoices, by wire transfer.

1.2 Attachment B: Representations and Certifications of Compliance

- 1. <u>Federal Excluded Parties List</u> The Bidder Select is not presently debarred, suspended, or determined ineligible for an award of a contract by any Federal agency.
- 2. <u>Executive Compensation Certification-</u> FAR 52.204-10 requires DAI, as prime contractor of U.S. federal government contracts, to report compensation levels of the five most highly compensated subcontractor executives to the Federal Funding Accountability and Transparency Act Sub-Award Report System (FSRS)
- 3. Executive Order on Terrorism Financing- The Contractor is reminded that U.S. Executive Orders and U.S. law prohibits transactions with, and the provision of resources and support to, individuals and organizations associated with terrorism. It is the legal responsibility of the Contractor/Recipient to ensure compliance with these Executive Orders and laws. Recipients may not engage with, or provide resources or support to, individuals and organizations associated with terrorism. No support or resources may be provided to individuals or entities that appear on the Specially Designated Nationals and Blocked persons List maintained by the US Treasury (online at www.SAM.gov) or the United Nations Security Designation List (online at: http://www.un.org/sc/committees/1267/aq_sanctions_list.shtml). This provision must be included in all subcontracts/sub awards issued under this Contract.
- 4. <u>Trafficking of Persons</u> The Contractor may not traffic in persons (as defined in the Protocol to Prevent, Suppress, and Punish Trafficking of persons, especially Women and Children, supplementing the UN Convention against Transnational Organized Crime), procure commercial sex, and use forced labor during the period of this award.
- Certification and Disclosure Regarding Payment to Influence Certain Federal Transactions The Bidder certifies that it currently is and will remain in compliance with FAR 52.203-11, Certification and Disclosure Regarding Payment to Influence Certain Federal Transactions.
- 6. <u>Organizational Conflict of Interest</u> The Bidder certifies that will comply FAR Part 9.5, Organizational Conflict of Interest. The Bidder certifies that is not aware of any information bearing on the existence of any potential organizational conflict of interest. The Bidder further certifies that if the Bidder becomes aware of information bearing on whether a potential conflict may exist, that Bidder shall immediately provide DAII with a disclosure statement describing this information.
- 7. <u>Prohibition of Segregated Facilities</u> The Bidder certifies that it is compliant with FAR 52.222-21, Prohibition of Segregated Facilities.
- 8. <u>Equal Opportunity</u> The Bidder certifies that it does not discriminate against any employee or applicant for employment because of age, sex, religion, handicap, race, creed, color or national origin.
- 9. Labor Laws The Bidder certifies that it is in compliance with all labor laws.
- 10. <u>Federal Acquisition Regulation (FAR)</u> The Bidder certifies that it is familiar with the Federal Acquisition Regulation (FAR) and is in not in violation of any certifications required in the applicable clauses of the FAR, including but not limited to certifications regarding lobbying, kickbacks, equal employment opportunity, affirmation action, and payments to influence Federal transactions.
- 11. <u>Employee Compliance</u> The Bidder warrants that it will require all employees, entities and individuals providing services in connection with the performance of an DAI Purchase Order to comply with the provisions of the resulting Purchase Order and with all Federal, State, and local laws and regulations in connection with the work associated therein.

By submitting a quote, bidders agree to fully comply with the terms and conditions above and all applicable U.S. federal government clauses included herein, and will be asked to sign these Representations and Certifications upon award.

1.3 Attachment C: Price schedule

Item	Item Name	Specifications	Qty	Unit	Country	Warranty	Delivery	Unit	Total
#					of	period	period	Price	Price
					Origin			(BDT)	(BDT)
1	Equipment: Office door	As specified in	2	Each					
	access control system	Attachment A:							
	equipment using both RFID,	Technical							
	access code and fingerprint,	specifications							
	alarm system; alarm system	and							
	with outdoor mic, 2 remote	requirements							
	switch, emergency break								
	point, SMS send capabilities								
	device								
	2 floors								
2	Labor: One-time Installation	As specified in	2	Each					
	and configuration cost for	Attachment A:							
	office door access control	Technical							
	system equipment with	specifications							
	alarm system	and							
	2 floors	requirements							
	2 110013								
3	Equipment: Provision of	As specified in	6	Each					
	uninterruptible power supply	Attachment A:							
	(UPS) to support the a)	Technical							
	camera/DVR equipment, b)	specifications							
	electric lock, and c) alarm	and							
	system.	requirements							
	6 UPS (3 per floor)								
4	Equipment: Provision of	As specified in	6	Each					
	CCTV surveillance system and	Attachment A:							
	compatible cameras	Technical							
	6 cameras (3 per floor)	specifications							
	o cameras (5 per 11001)	and							
		requirements							

5	Equipment: Provision of Desktop Computer + Monitor for CCTV Monitoring 2 computer + monitor sets (1 per floor)	As specified in Attachment A: Technical specifications and requirements	2	Each			
4	Labor: One-time Installation and configuration cost for CCTVs 2 floors	As specified in Attachment A: Technical specifications and requirements	2	Each			
5	Labor: 24/7 quick reaction force on standby in the event of a security incident reported by the alarm system or staff members 2 floors, Monthly fee	As specified in Attachment A: Technical specifications and requirements	24	Mon th			
6	Labor: As-needed technical support for office door access control system equipment alarm system (to only be charged if used after initial warranty period is over) Each	As specified in Attachment A: Technical specifications and requirements	1	Each			
7	VAT	Specify VAT percentage and amount if applicable (Do not include in the Grand total amount)	1	Lot			
		GRAND T	OTAL II	N BDT			

We, the undersigned, provide the attached quote in accordance RFQ # dated	
Our attached quote is for the total price of (figure	
and in words)	
I certify a validity period ofdays for the prices provided in the attached Price Schedule/Bit Quantities. Our quote shall be binding upon us subject to the modifications.	ill o
We understand that DAI is not bound to accept any quotes it receives.	
Should a contract be awarded, we confirm that we accept the proposed payment terms specified in Attachment A.	
Authorized Signature:	
Name and Title of Signatory:	
Name of Firm:	
Address:	
Telephone:	
Email:	
Company Seal/Stamp:	

1.4 Attachment D: Past performance

Client # 1

Name of Project:	
Location of Project:	
Contract Amount:	
Period of Performance:	
Description of Services Provided:	
Reference Contact Name:	
Reference Contact Number:	
Reference Contact Address:	

Client # 2

Name of Project:	
Location of Project:	
Contract Amount:	
Period of Performance:	
Description of Services Provided:	
Reference Contact Name:	
Reference Contact Number:	
Reference Contact Address:	

Client #3

Name of Project:	
Location of Project:	
Contract Amount:	
Period of Performance:	
Description of Services Provided:	
Reference Contact Name:	
Reference Contact Number:	
Reference Contact Address:	

NB: This RFQ serves as a guide to the Vendor in preparing its quotation. Quotes must be submitted per the requirements on official Letterhead, signed and stamped.

Please do not fill the attachments by handwriting