**Terms of Reference (ToR)**

**Bangladesh Women’s Health Coalition (BWHC)**

**SHOKHI** | A Project on **Women’s Health, Rights and Choices**

In the collaboration with Amrai pari, BLAST and MSB

**Study on Community Health Workers: Their Role for Changing Health Seeking Behavior of Urban Slum Population of SHOKHI project**

**General Background:**

A multi-partner consortium project titled the *Narir Shastho Odhikar O Icchapuron Project* [Project on Women Health, Rights and Choices](‘the SHOKHI Project’), was undertaken in partnership between Bangladesh Legal Aid Services Trust (BLAST); Bangladesh Women’s Health Coalition (BWHC); Marie Stopes Bangladesh (MSB) and Amrai Pari Paribarik Nirjaton Protirodh Jot (We Can) and supported by the Embassy of the Kingdom of the Netherlands.

The project aims to increase women’s and girls’ social and economic empowerment in fifteen urban slums in Dhaka City, through the provision of direct health and legal services through a one-stop shop, providing awareness and education on sexual and reproductive health and legal rights and freedoms, increasing service delivery from existing government and non-government service providers including the police and government hospitals, increasing support for women victims of violence and empowering women to claim their and have their rights and entitlements enforced within the family, at the workplace and in the community.

Part of SHOKHI project’s activities and to ensure the sustainable service delivery, the BWHC provided six month-long training with a view to develop Community Health Worker (CHW) and a number of ‘Change Makers’ have been trained and turned into CHWs. The objective to develop health workers was that they (health workers) could support the community after the phase out of SHOKHI in common health problems usually faced by the urban slum dwellers. Whenever a community member calls a health Worker she could check/access the health status instantly and could advice them and even could refer them to the nearby best possible low cost service centers for the effective management of that health issue.

**Objectives:**

* To identify the unmet health needs of the targeted population/slums.
* To evaluate the use and necessity of health workers and their demand among the beneficiaries.
* Reviewing the existing syllabus, training materials and other practical sessions and recommend for further improvement
* To identify the effective utilization of Community health workers.
* Capabilities of CHW to address the health needs of beneficiaries
* Way forward to make the CHW more operation and effective

**Duration of assignment:**

30 (working) days.

**Study areas:**

A total 15 slums i.e. 6at Mohammadpur area namely Provati housing, Dhaka Uddan,Bheribadh, Rayerbazar, Buddhijibi and Nobodoy; 3at Mirpur namely Bauniabadh, Bhasantek and Beguntila; and 6at Mohakhali namely Begunbari, Nakhalpara,Tejgaon, Sattola, Kunipara and Korail in Dhaka city.

**Scope of the Consultancy:**

The Study will show the present condition of the SHOKHI working area and will give a clear guideline the usefulness and demand of the CHVs that already been developed. Beside that this study will give a clear idea that how this process could be refurnished to support the community in absence of SHOKHI.

**Deliverables:**

Data collection tools

Inception report

Draft report

Data set both quantitative and qualitative

Final Report

**Focal point:**

The consultant will be under the general oversight of the Project Manager –SHOKHI BWHC for day to day communication.

**Selection process**

A shortlist will be prepared of candidates who have submitted open tender. Evaluation and selection for this shortlist will be based on consideration of the following criteria:

Previous experience of technical persons

Technical proposal

Financial proposal

**Submission of Proposal**

The Consultant must submit the following documents along with Technical & Financial Proposal (including VAT/TAX):

**Technical proposal**

Expression of Interest (EOI), maximum 2 page profile of the consultant including experience in handling similar assignments, a work-plan, methodology, with client name, contract person and mobile number along with detailed CV;

**Financial proposal**

The financial proposal should include VAT ONLY. BWHC will deduct Income Tax at source (as per govt. rules) from the agreed consultancy amount for national consultant. Maximum 2 page profile highlighting related assignment completed with client name, contract person and mobile number along with detailed CV;

ETIN certificate and any other relevant document (if necessary).

**Profile includes:**

Maximum 2 page profile highlighting related assignment completed with client name, contract person and mobile number along with detailed CV;

**Ownership:**

The submitted final study report will be the sole property of the Bangladesh Women’s Health Coalition (BWHC). The selected company name and logo shall only be acknowledged in the closing credit.

**Consultancy Arrangements:**

It is the responsibility of the appointed organization to ensure that work is done diligently and to the highest possible standard.

**Payments:**

Bangladesh Women’s Health Coalition (BWHC) shall pay the individual/organization an agreed fee.

Bangladesh Women’s Health Coalition (BWHC) will not be responsible for paying any third parties engaged in the production of the documentary tenders.

Please mention the assignment title **“Study on Community Health Workers: Their Role for Changing Health Seeking Behavior of Urban Slum Population of SHOKHI project”** in the subject line during application via below mentioned email submit following two separate pdf files –

* Financial proposal
* Technical proposal

To [hrbwhc@gmail.com](mailto:hrbwhc@gmail.com) with a cc to [drzillu22@gmail.com](mailto:drzillu22@gmail.com)

For further enquiries should be addressed to: Phone: +8802 9131681-2